**Develop a Performance Improvement Plan**

Working in small groups, review the sample hotline report. Identify two priorities to improve, what actions the local program and coalition will take to support improvement, and how outcomes will be measured.

|  |  |
| --- | --- |
| **Area of improvement:** | |
| **Action steps for the program** | **Action steps for the coalition** |
|  |  |
| **Measuring Outcomes** | |
|  | |
| **Area of improvement:** | |
| **Action steps for the program** | **Action steps for the coalition** |
|  |  |
| **Measuring Outcomes** | |
|  | |